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Terms and Conditions

General agreement – These Terms and Conditions define the obligations and relationship between 765 Brand Communications Pty Ltd and the person/s or Company specified in the quotation (the client).

Process design order – 765 Brand Communications Pty Ltd will only proceed upon written confirmation of the design quotation. Approval of the quotation will constitute an agreement between 765 Brand Communications Pty Ltd and the client.

Copyright – Australian Copyright Act (1968).
Copyright will remain property of 765 Brand
Communications Pty Ltd until such time as a
mutual agreement is in place. As part of 765 Brand
Communications Pty Ltd.'s terms of business, the
copyright license is automatically released to the client
on receipt of final payment for the commissioned
work. 765 Brand Communications Pty Ltd reserves the
right to use all artwork produced for the purposes of
promoting 765 Brand Communications Pty Ltd in print,
publication or website, unless explicitly denied to do
so by client in writing. 765 Brand Communications Pty
Ltd reserves the right to reuse any cancelled artwork
for additional or subsequent projects.

Nature or copy – Artwork, images and copy supplied by the client, will remain as the client's responsibility and will be deemed as supplied to 765 Brand Communications Pty Ltd with relevant authority for use. 765 Brand Communications Pty Ltd will accept no responsibility for copyright issues regarding supplied artwork, images and copy. The client is responsible for supplying content free from infringement for all trademarks, service marks, and copyright.

Design fee – Fees quoted only for professional services do not include purchases of stock photos or artwork, products, printing or colour-matching. Additional expenses will be itemised on relevant invoices.

Payment – Invoices are to be paid 30 days from date of invoice.

Electronic proof – All proofs will be emailed to the client as a low-resolution JPG file. Please be aware that all monitors display colour differently and the colour on a monitor could vary significantly from the final print. To ensure that the colour is correct, it is highly recommended that the client provides the Pantone colour and requests colour-matching service. Alternatively, you may request a print sample. Additional cost applies for colour-matching and print sample services.

Approval – Whilst every care will be taken, no responsibility will be accepted by 765 Brand Communications Pty Ltd for errors found after final approval by the client. Artwork approval must be emailed to 765 Brand Communications Pty Ltd before we commence printing.

Archived design artwork – 765 Brand Communications Pty Ltd archives design files for 18 months as a production process, however when final design files have been sent to the client it is the client's responsibility to store and archive the documents safely for their own purposes or future use.

Errors and omissions – It is the client's responsibility to check all proofs carefully for accuracy. The client's e-mail of approval is acknowledgement that the proof has been evaluated and considered correct in every aspect. There will be no remedy from 765 Brand Communications Pty Ltd for errors or omissions carried over from approved proof to final print.

Revisions – Each design package has a set number of revisions. If further revisions are required there may be additional charges applicable. The client will need to approve additional charges for extra design revisions.

Final Approval for Printed Products (printed by 765 Brand Communications Pty Ltd) – Changes cannot be made once final approval has been given. Proof Approval triggers the production process which includes components that are fully automated. Any changes or cancellations after final approval will incur additional charges.

Final Approval for Custom Design only (no printed product) – Clients may make revisions after final approval has been given but may incur additional fees See "revisions" section above.